

**Archived:** 15 July 2025 15:09:43

**From:** [FOI Responses](#) [FOI Responses](#)

**To:** [REDACTED]

**Subject:** Freedom of Information Response [REDACTED]

**Importance:** Normal

**Sensitivity:** None

[REDACTED]

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Dear [REDACTED]

Thank you for your Freedom of Information request dated 17<sup>th</sup> June 2025 for information about refuse collectors being physically assaulted. Please find below City of Doncaster Council's responses to the questions you have raised.

**Request:**

In the last financial year 2024/25 how many incidents did your authority record where refuse collectors were physically assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of the incident.

**Response:**

There has been one reported incident of a member of the public assaulted a refuse crew member. The description of the circumstances of the incident are as follows 'MOP headbutted IP on left cheek bone'.

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £49.00 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.  
[www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Yours sincerely,

Sophie Ormshaw

Information Governance Officer  
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Please treat the content of this e-mail as confidential. If you have received this e-mail and it is not addressed to you please accept my apologies and inform me as soon as possible.

-----Original Message-----

From: [REDACTED]

Sent: 17 June 2025 10:05

To: Freedom of Information Requests <[FOI.Requests@doncaster.gov.uk](mailto:FOI.Requests@doncaster.gov.uk)>

Subject: Freedom of Information request - Attacks on refuse workers (Metro)

Caution! This message was sent from outside your organization.

Dear Doncaster Borough Council,

1. In the last financial year 2024/25 how many incidents did your authority record where refuse collectors were physically assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of the incident.

NOTE: By refuse collectors I mean all employees whose main duties are involved in the collection of rubbish (all types) from homes and businesses with your authority.

NOTE: If the refuse collection duties are carried out by a third party company hired by the council the information is still HELD by the council, because it is information held on your behalf.

Yours faithfully,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]